



Matlock
TOWN COUNCIL

COMMUNITY ENGAGEMENT

Approved Council

Meeting:

07.09.20

Minute Number:

CC416/20

COMMUNITY ENGAGEMENT

Matlock Town Council recognises the importance for local people, groups and communities to have a voice in contributing to the debate and decisions on issues faced by the Town.

Community engagement acknowledges the diversity of our Town and the importance of the need to provide appropriate opportunities for local people, organisation and communities to participate at whatever level they wish to influence service delivery, decision making and policy development of the Town Council.

Through community engagement, Matlock Town Council aims to ensure that, where applicable, people living within the Town will be informed about and involved in the process of decisions that affect them and their community.

Based on trust, openness and constructive challenge, the Town Council will seek to maintain effective working relationships with all sectors of the community, enabling local people and groups to have their say about what happens in their community. Outcomes include:

- **Communication of information** – by providing information through existing and new channels of engagement.
- **Consultation and engagement** – by ensuring that any issues which have a significant impact on any sector of the community receive adequate public consultation resulting in more people feeling that they are involved in decision-making and a higher percentage of people wishing to volunteer.
- **Partnership working** – by working with other agencies such as local Schools; Police; Primary Care Trust; Derbyshire Dales District Council; Derbyshire County Council, neighbouring Town and Parish Councils and the many varied groups, organisations and partnerships within the Town.
- **Improved satisfaction with services provided by the Council**
- **More residents understanding the role of Councillors and the Town Council as a whole**